STAT Queue + Waiting Room

A complete and integrated solution for waiting room management and patient redirection

Integrated in several major hospital sites in Canada, STAT Queue and Waiting Room offers a simple and flexible system that meets the demands of the modern healthcare world. This solution makes it possible to automate and optimize the management of the reception of patients, queues in services, and effectively ensure the redirection of patients during their episodes of care. With the help of an interactive kiosk and large screens, patients are welcomed and directed to their desired services quickly and efficiently ensuring a streamlined experience for patients and care teams.

- ☑ **Reduce wait times.**
- ☑ **Streamline workflows.**

STAT Queue and Waiting Room is a scalable solution for hospitals and large clinics that handle significant flow of patients with or without appointments.

SOLUTION FEATURES

- User-friendly touch screen
- Multiple language options
- Handles multiple patient appointments in one visit
- Kiosk design available for free standing and countertop options for maximum accessibility
- Corresponding screens display queue position and appointment location
- Built-in provincial healthcare card reader and appointment prioritization algorithm

- Helps in reducing workload of administrative personnel in staff shortage situations.
- Deep insights and visibility in the dashboard for providers on their patients' journeys
- Ease of integration with preexisting appointment and clinical administrative systems
- Real-time performance indicators and optimization reports to ensure efficiency in workflows
- Responsive and experienced technical support

For more information on how the STAT Queue and Waiting Room solution can benefit your organization, visit christieinnomed.com/healthcare-it-solutions or contact us at info@christieinnomed.com.

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